



AGREEMENT OF ANNUAL MAINTENANCE

THIS ANNUAL MAINTENANCE SERVICE AGREEMENT (hereinafter referred to as "Agreement") is made on this day of 30th. November, 2019

between **SILICON SYSTEMS**

15A, Clive Row, 1st. Floor, Kolkata – 700 001
hereinafter called "The Company" and

M/s. PRASANTA CHANDRA MAHALANOBIS MAHAVIDYALAYA
111/3, B.T. ROAD (BON-HOOGHLY)
KOLKATA - 700108

Phone No ...

Contact Person: **THE PRINCIPAL**

Hereinafter referred to as "CUSTOMER".

1. The Company hereby agrees in consideration of Rs. **25,000/- Only + GST, payable** in advance to carry out the maintenance of the customer's equipment/s as mentioned in the schedule below and keep them in good operating condition for a period of one year from **01-12-2019 to 30-11-2020**
2. The equipment/s mentioned in the schedule is/are on operative condition on the date of execution of this Agreement.
3. The Company undertakes to render corrective maintenance service during the normal working hours to the equipment/s of the Customer and adjust for proper operation of the complain from the customer.
4. The Company undertakes to carry out its obligations to make its best under the terms of this Agreement as speedily as possible, but will not be responsible for any loss, cost of expenses arising directly or indirectly from any delay in doing so.
5. The Customer hereby undertakes to keep the equipment/s clean, ensuring correctly reporting any problems relating to the equipment and preventing misuse of the thing. The equipment/s must be installed at a proper place approved by the Company's representative/s onwith proper electrical requirements and room condition and the site, if necessary, will be changed in the presence of Company's representative or his clearance.
6. Contract is exclusive of all spares required and will be charged extra during the said period.

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7. This agreement does not cover work caused by neglect, misuse, fire and other natural disaster to the equipment. The agreement does not cover the failure caused because of poor/defective power condition, no power conditioner used, defective power supply from main, foreign particle/s found inside the system, damages made by household pests like cockroach, termites, rats etc.
8. The effect of this agreement will stand nullified in case the equipment/s is/are shifted from the original place of installation outside the Municipal limits of the city or the right of the Property is transferred, or the equipment/s is/are misused, dismantled, altered or serviced by anybody other than Company's Service Engineers/Technicians without the consent in writing from the Company.
9. This agreement can be renewed from time to time by consent of both the parties after completion of the agreement period.
10. The Company may terminate this agreement at any time by giving one month's prior notice in writing and in that event the Company will refund to the Customer the balance amount of contract for the period left.
11. During the contract period, if any component is found faulty, it will be replaced with a new one and in case of non availability of the same, customer will be provided with an immediately next replacement or any upgraded components, at an extra cost, in both the cases. The Company will not be liable for any loss, cost of expenses, arising directly or indirectly, due to non availability of components in the market.

SCHEDULE

SYSTEM CONFIGURATION

QUANTITY

DESKTOP SYSTEMS, LAPTOPS, PRINTERS,
UPS, ETC

LOT

FOR SILICON SYSTEMS



Authorised Signatory

Received
12/2/2020

CUSTOMER'S SIGNATURE WITH SEAL